

Final Task

Work in pairs. You work for a luxury goods company. Read your card and roleplay the meeting.

Student A: Read the card below. Student B: Read the card on page 147.



STUDENT A

Your partner is a colleague. Ask for his/her help with the following situations.

- 1 Your customers are moving to your competitors because their prices are low.
- 2 A new overseas customer is coming to visit your company for the first time.
- 3 One of your members of staff is working until very late every evening.
- 4 A new product is not selling well. You think there may be a design fault.

Now offer your partner some help with his/her problems.

Checklist for Unit 45

- 1 What do you understand by the term *troubleshooting*?
- 2 What can you do to avoid problems?
- 3 What sort of analysis can you do to assess a company's situation?
- 4 What verbs can you use to make recommendations?
- 5 Why are you learning English? (Use a clause of purpose!)